

# Medicare Beneficiary Needs Assessment

*Personal & Confidential  
For Agent Use Only*

Date: \_\_\_\_\_

Client Name: \_\_\_\_\_

## Clover Health

## ENROLLMENT PERIOD

☐ AEP ☐ OEP ☐ SEP – Reason: \_\_\_\_\_

☐ Scope of Appointment (SOA) Completed – Date: \_\_\_\_\_

## CLIENT PROFILE

Client Name – First: \_\_\_\_\_ MI: \_\_\_\_\_ Last: \_\_\_\_\_

(as it appears on Medicare card)

DOB: \_\_\_\_\_ Medicare ID #: \_\_\_\_\_

Part A Effective Date: \_\_\_\_\_ Part B Effective Date: \_\_\_\_\_

Spouse Name – First: \_\_\_\_\_ MI: \_\_\_\_\_ Last: \_\_\_\_\_

(as it appears on Medicare card)

DOB: \_\_\_\_\_ Medicare ID #: \_\_\_\_\_

Part A Effective Date: \_\_\_\_\_ Part B Effective Date: \_\_\_\_\_

Is there anyone who helps you with your healthcare decisions? ☐ Y ☐ N

If Yes, Name/Relationship: \_\_\_\_\_

Do you have a healthcare power of attorney (POA)? ☐ Y ☐ N

If Yes, Name: \_\_\_\_\_

## CONTACT INFORMATION

### Primary Residence Address

Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_ County: \_\_\_\_\_

### Preferred Mailing Address (if different than primary; cannot be P.O. Box)

Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_ County: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Mobile Phone: \_\_\_\_\_

Email: \_\_\_\_\_ Preferred Method of Contact: \_\_\_\_\_

Permission to email? ☐ Y ☐ N

Permission to text? ☐ Y ☐ N

REVIEW OF CURRENT INSURANCE COVERAGE

Do you/your spouse currently have health coverage?    ☐ Y    ☐ N

If No, Reason: \_\_\_\_\_

If Yes, what type of health coverage do you currently have?

<input type="checkbox"/> Employer	PPO	HMO	<input type="checkbox"/> TRICARE
<input type="checkbox"/> Private	PPO	HMO	<input type="checkbox"/> Federal Employee Health Benefits (FEHB)
<input type="checkbox"/> Original Medicare			<input type="checkbox"/> VA benefits
<input type="checkbox"/> Medicare Advantage	PPO	HMO	<input type="checkbox"/> State pharmaceutical assistance program
<input type="checkbox"/> Medicare Supplement Insurance			<input type="checkbox"/> Other: _____
<input type="checkbox"/> Medicare Part D plan			

Insurer (If Applicable): \_\_\_\_\_

Which benefits/services are most important to you?

<input type="checkbox"/> Primary care provider	<input type="checkbox"/> Supplemental benefits (dental, vision, hearing)
<input type="checkbox"/> Specialists	<input type="checkbox"/> Other benefits (fitness, in-home care, OTC/grocery)
<input type="checkbox"/> Prescriptions	
<input type="checkbox"/> Hospital	
<input type="checkbox"/> Network flexibility	<input type="checkbox"/> Other: _____

REVIEW OF CURRENT HEALTHCARE

Do you currently have a primary care provider?

☐ Y    ☐ N    If Yes:

Name: \_\_\_\_\_

Location: \_\_\_\_\_

Phone #: \_\_\_\_\_

Do you currently see any specialists?

☐ Y    ☐ N    If Yes:

Name: \_\_\_\_\_

Location: \_\_\_\_\_

Phone #: \_\_\_\_\_

Name: \_\_\_\_\_

Location: \_\_\_\_\_

Phone #: \_\_\_\_\_

Name: \_\_\_\_\_

Location: \_\_\_\_\_

Phone #: \_\_\_\_\_

Are there any medications you want me to check the formulary for?    ☐ Y    ☐ N

If Yes, Medication(s):

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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Leave behind Summary of Benefits: ☐ Y ☐ N

Shared Compliance presentation: ☐ Y ☐ N

Enrolled: ☐ Y ☐ N

If Yes:

Application Date: \_\_\_\_\_ Effective Date: \_\_\_\_\_ Plan: \_\_\_\_\_

Application Confirmation #: \_\_\_\_\_ Policy ID: \_\_\_\_\_

Notes:

**Clover Health**

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