Grocery / OTC Quick Reference Guide

2022

Clover Health
There’s no better Medicare plan
2022 Combined Grocery / OTC Benefits

• Most Clover plans will have a combined quarterly OTC/Grocery allowance
  
  Plans with Grocery
  ▪ NJ: H5141-001, 004, 007, 054 / H8010-002, 003
  ▪ AL, AZ, GA, MS, PA, SC, TN, TX : All
  
  Plans without Grocery
  ▪ NJ: H5141-032, 042, 055 (055 has neither grocery nor OTC)

• To qualify, members must have certain health condition(s) such as diabetes, chronic arthritis, or hypertension and be validated by Clover Health. Benefit qualification attestation available here: Grocery Plus Attestation

• Members who qualify can choose to spend their quarterly allowance on grocery products only, OTC items only, or a combination of both

• Members who do not qualify for the grocery benefit may use their full allowance on OTC only

• Allowances are on a quarterly basis and do not roll over

• Members will receive one card for both OTC and Grocery (does not require activation in 2022)

• Card can only be used at retail locations within the Clover footprint
Grocery Plus benefit

• Qualifying members can use their Grocery Plus benefit to shop for thousands of approved foods from the categories listed below.

  • Fresh fruits and vegetables
  • Canned fruits and vegetables
  • Frozen produce and meals
  • Fresh salad kits
  • Dairy products
  • Meat and seafood

  • Beans and legumes
  • Pantry staples – flour, sugar, spices, etc.
  • Healthy grains – bread, cereals, pastas, etc.
  • Nutritional shakes and bars
  • Soups
  • Water/vitamin water

• Items that do not qualify include non-food and pet items, alcohol, baby formula, candy, chips, coffee shop items, desserts, fresh baked goods, soda, and tobacco.

• To check if an item is approved, members can download the Healthy Benefits Plus app, scan the product and it will advise if item is allowable.
Ways to purchase

Retail locations
- NJ: CVS (non-Target); Walgreens; Walmart; Stop & Shop; ACME
- GA: CVS (non-Target); Walgreens; Walmart; Kroger; Food Lion
- PA: CVS (non-Target); Walgreens; Walmart; ACME; Giant

Ways to purchase Grocery
- In-store
- Pick-up & Delivery*
  - At checkout, enter card details to use allowance on approved items and allowable shipping fees. (Not all shipping costs are covered by the health plan.)
  - Order online at [www.HealthyBenefitsPlus.com/CloverHealthOTC](http://www.HealthyBenefitsPlus.com/CloverHealthOTC) to have approved foods shipped directly to the home.
- Prepared Meal Delivery*
  - Order ready-to-heat, prepared meals from Mom’s Meals and have them delivered to the home.

Ways to purchase OTC
- In-store
- Online
- By phone

Note: Member can use the Healthy Benefits Plus app to find participating stores.

* Delivery available starting 2022
How To Use Card In Store

• Generally, cashier (or member if self checking) can scan the barcode to process the payment at checkout.
• If scanning doesn’t work, follow the grid to process the deduction of the benefit allowance from the total amount of transaction.
• If any issue is encountered, contact Healthy Benefits Plus Customer Support at (844) 529-5869.

<table>
<thead>
<tr>
<th>Retailer</th>
<th>Scan As Form of Payment</th>
<th>Scan Anytime During Transaction</th>
<th>Enter Manually (if necessary)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Albertsons</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>County Market</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>CVS (not in Target)</td>
<td>X</td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>(as gift/money card*)</td>
<td></td>
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<tr>
<td>HyVee</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Kroger</td>
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<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Walgreens</td>
<td>X</td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>(as debit/credit card*)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Walmart</td>
<td>X</td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>(as debit/credit card*)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All Other Participating Retailers</td>
<td>X</td>
<td></td>
<td>X</td>
</tr>
</tbody>
</table>

* Per functionality of vendor system