## **Clover Health**

# **New Jersey** 2024 Summary of Benefits

## Clover Health Classic (HMO) (002)

Available in the following counties: Atlantic, Bergen, Essex, Hudson, Passaic, and Union

## Clover Health Value (HMO) (003)

Available in the following counties: Atlantic, Bergen, Essex, Hudson, Middlesex, Passaic, and Union

### **SECTION I - INTRODUCTION TO SUMMARY OF BENEFITS**

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, visit **cloverhealth.com/eoc** or call us and ask for the **"Evidence of Coverage."** 

#### Sections in this booklet

- Things to Know About Clover Health Classic (HMO) (plan 002) and Clover Health Value (HMO) (plan 003)
- Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services
- Covered Medical and Hospital Benefits
- Prescription Drug Benefits

This document may be available in a non-English language. For additional information, call us at 1-888-778-1478 (TTY/TDD: 711).

## Things to Know About Clover Health Classic (HMO) (plan 002) and Clover Health Value (HMO) (plan 003)

### **Hours of Operation & Contact Information**

- From October 1 to March 31, we're open 8 a.m. 8 p.m. local time, 7 days a week.
- From April 1 to September 30, we're open 8 a.m. 8 p.m. local time, Monday through Friday. Alternate technoloagies (for example, voicemail) will be used on the weekends and holidays.
  - If you are a member of this plan, call us at 1-888-778-1478, TTY/TDD: 711.
  - If you are not a member of this plan, call us at 1-888-466-5044, TTY/TDD: 711.
- Our website: cloverhealth.com

## Who can join?

To join Clover Health Classic (HMO) (plan 002) and Clover Health Value (HMO) (plan 003), you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and must live in the service are of the plan.

The service area for **Clover Health Classic (HMO) (plan 002)** includes the following counties in New Jersey: Atlantic, Bergen, Essex, Hudson, Passaic and Union

The service area for **Clover Health Value (HMO) (plan 003)** includes the following counties in New Jerey: Atlantic, Bergen, Essex, Hudson, Middlesex, Passaic and Union

## **SECTION I - INTRODUCTION TO SUMMARY OF BENEFITS**

#### What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers – and *more*. Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits. Some of the extra benefits are outlined in this booklet.

You must use network providers to get your medical care and services. If you go elsewhere without proper authorization you will have to pay in full. The only exceptions are emergencies, urgently needed services when the network is not available (that is, in situations when it is unreasonable or not possible to obtain services in-network), out-of-area dialysis services, and cases in which Clover Health authorizes use of out-of-network providers.

We cover Part D drugs. In addition, we cover Part B drugs including chemotherapy and some drugs administered by your provider.

- You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, cloverhealth.com/formulary.
- Or, call us and we will send you a copy of the formulary.

For coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at **medicare.gov** or get a copy by calling 1-800-MEDICARE (1-800-633-4227). TTY/TDD users should call 1-877-486-2048.

### How will I determine my drug costs?

Our plan groups each medication into one of five "tiers." You will need to use your formulary (Drug List) to locate what tier your drug is on to determine how much it will cost you. The amount you pay depends on the drug's tier, what pharmacy you use, and what benefit stage you have reached. Later in this document we discuss the benefit stages that occur: Deductible Stage, Initial Coverage, Coverage Gap and Catastrophic Coverage.

If you have any questions about this plan's benefits or costs, please contact Clover Health

SECTION II - SUMMARY OF BENEFITS			
	Clover Health Classic (HMO) (plan 002)	Clover Health Value (HMO) (plan 003)	
MONTHLY PREMIUSERVICES	IM, DEDUCTIBLE, AND LIMITS ON HO	OW MUCH YOU PAY FOR COVERED	
Monthly Plan Premium (includes both medical and drug)	No plan premium. You must continue to pay your Medicare Part B premium.	\$35.80 per month. In addition, you must keep paying your Medicare Part B premium.	
Deductible	No deductible for medical. See Prescription drugs section for Part D deductible.	No deductible for medical. See Prescription drugs section for Part D deductible.	
Maximum Out-of-Pocket Responsibility (does not include Part D prescription drugs)	Your yearly maximum in this plan:  For services you receive from innetwork providers: \$8,550.  Once you pay this amount in deductibles, copays, and coinsurance for services, your plan pays 100% for covered health services.  The amount you pay for some services does not count toward your maximum out-of-pocket amount. These services are marked with an asterisk in the Evidence of Coverage (EOC).	Your yearly maximum in this plan:  For services you receive from innetwork providers: \$8,300.  Once you pay this amount in deductibles, copays, and coinsurance for services, your plan pays 100% for covered health services.  The amount you pay for some services does not count toward your maximum out-of-pocket amount. These services are marked with an asterisk in the Evidence of Coverage (EOC).	

## **SECTION II - SUMMARY OF BENEFITS**

Clover Health Classic (HMO) (plan 002) Clover Health Value (HMO) (plan 003)

#### **COVERED MEDICAL AND HOSPITAL BENEFITS**

Covered services that need approval in advance are marked in bold font in the Benefits Chart below.

below.			
Inpatient Hospital	Days 1-6: \$375 Copay per day. Days 7-365: \$0 Copay per day.	Days 1-6: \$340 Copay per day. Days 7-365: \$0 Copay per day.	
Outpatient Hospital	Outpatient surgery: \$350 copay.	Outpatient surgery: \$325 copay.	
Ambulatory Surgery Center	\$200 Copay.	\$200 Copay.	
Doctor's Office Visits	Primary care physician visit: \$0 copay. Specialist visit: \$10 copay.	Primary care physician visit: \$0 copay. Specialist visit: \$5 copay.	
Preventive Care (e.g., Wellness visits, Diabetes related services, Tests & screenings)	\$0 Copay for all preventive services covered under Original Medicare.  Any additional preventive services approved by Medicare during the contract year will be covered.	\$0 Copay for all preventive services covered under Original Medicare.  Any additional preventive services approved by Medicare during the contract year will be covered.	

SECTION II - S	SUMMARY OF BENEFITS	
	Clover Health Classic (HMO) (plan 002)	Clover Health Value (HMO) (plan 003)
Emergency Care	\$100 Copay per visit.	\$100 Copay per visit.
	Worldwide Coverage: \$100 Copay.	Worldwide Coverage: \$100 Copay.
	Copay is waived if you are admitted to the hospital within 24 hours.	Copay is waived if you are admitted to the hospital within 24 hours.
	Plan covers up to \$50,000 per calendar year for worldwide emergency care, urgent care, and ambulance services. Applicable copays apply.	Plan covers up to \$50,000 per calendar year for worldwide emergency care, urgent care, and ambulance services. Applicable copays apply.
Urgently Needed	\$25 Copay per visit.	\$25 Copay per visit.
Services	Worldwide Coverage: \$40 Copay.	Worldwide Coverage: \$40 Copay.
	Plan covers up to \$50,000 per calendar year for worldwide emergency care, urgent care, and ambulance services. Applicable copays apply.	Plan covers up to \$50,000 per calendar year for worldwide emergency care, urgent care, and ambulance services. Applicable copays apply.
Diagnostic Services / Labs / Imaging	Diagnostic tests and procedures – At an Office: \$50 copay At a freestanding facility: \$100 copay At a non-freestanding facility: \$175 copay \$0 copay for COVID tests	Diagnostic tests and procedures – At an Office: \$50 copay At a freestanding facility: \$100 copay At a non-freestanding facility: \$175 copay \$0 copay for COVID tests
	Lab services:	Lab services:
	\$0 copay for services at LabCorp or Quest	\$0 copay for services at LabCorp or Quest
	\$10 copay for services at another in-network lab	\$10 copay for services at another in-network lab

SECTION II - SUMMARY OF BENEFITS				
	Clover Health Classic (HMO) (plan 002)	Clover Health Value (HMO) (plan 003)		
Diagnostic Services / Labs / Imaging	Advanced Radiology services (such as MRI, PET, CT, Nuclear medicine): At an Office: \$50 copay At a freestanding facility: \$100 copay At a non-freestanding facility: \$175 copay	Advanced Radiology services (such as MRI, PET, CT, Nuclear medicine): At an Office: \$50 copay At a freestanding facility: \$100 copay At a non-freestanding facility: \$175 copay		
	X-rays services: \$30 copay	X-rays services: \$20 copay		
	Therapeutic radiology (radiation): \$60 copay	Therapeutic radiology (radiation): \$60 copay		
Hearing Services	Medicare-covered diagnostic hearing exam: \$25 copay	Medicare-covered diagnostic hearing exam: \$10 copay		
	Routine hearing exam (1 per calendar year): \$0 copay	Routine hearing exam (1 per calendar year): \$0 copay		
	Hearing aids (up to 2 aids per calendar year - one per ear per year):	Hearing aids (up to 2 aids per calendar year - one per ear per year):		
	\$699 copay for Advanced aids through a TruHearing provider	\$699 copay for Advanced aids through a TruHearing provider		
	\$999 copay for Premium aids through a TruHearing provider	\$999 copay for Premium aids through a TruHearing provider		
Dental Services	Preventive dental services:	Preventive dental services:		
	• Oral exam (1 per calendar year): \$0 Copay.	Oral exam (1 per calendar year): \$0 Copay.		
	Cleaning (for up to 2 per calendar year): \$0 Copay.	Cleaning (for up to 2 per calendar year): \$0 Copay.		
	Dental X-rays (1 per calendar year): \$0 Copay.	Dental X-rays (1 per calendar year): \$0 Copay.		
	• Fluoride treatment (2 per calendar year): \$0 Copay.	• Fluoride treatment (2 per calendar year): \$0 Copay.		

SECTION II - SUMMARY OF BENEFITS			
	Clover Health Classic (HMO) (plan 002)	Clover Health Value (HMO) (plan 003)	
Dental Services	Supplemental comprehensive dental services include:	Supplemental comprehensive dental services include:	
	• Restorative services: \$20 copay	• Restorative services: \$20 copay	
	• Endodontics: \$20 copay	• Endodontics: \$20 copay	
	• Periodontics: \$20 copay	• Periodontics: \$20 copay	
	• Extractions: \$20 copay	• Extractions: \$20 copay	
	Prosthodontics, other oral/ maxillofacial surgery, and other Services: \$20 copay	• Prosthodontics, other oral/ maxillofacial surgery, and other Services: \$20 copay	
	Our plan pays up to \$1,500 every year for covered services after you pay applicable copays for each service. Limitations apply, see Evidence of Coverage for more details. Cosmetic procedures such as teeth whitening are not covered.	Our plan pays up to \$2,000 every year for covered services after you pay applicable copays for each service. Limitations apply, see Evidence of Coverage for more details. Cosmetic procedures such as teeth whitening are not covered.	
	You are responsible for any costs over this amount.	You are responsible for any costs over this amount.	
Vision Services	Medicare-covered exam to diagnose and treat diseases and conditions of the eye: \$25 Copay.	Medicare-covered exam to diagnose and treat diseases and conditions of the eye: \$10 Copay.	
	Routine eye exam (1 per calendar year): \$0 Copay.	Routine eye exam (1 per calendar year): \$0 Copay.	
	Medicare-covered eyeglasses or contact lenses (1 pair after each cataract surgery): \$0 Copay.	Medicare-covered eyeglasses or contact lenses (1 pair after each cataract surgery): \$0 Copay.	
	Routine eyeglasses (lenses and/or frames) or contacts: \$0 Copay.	Routine eyeglasses (lenses and/or frames) or contacts: \$0 Copay.	
	\$200 vision allowance per calendar year toward the purchase and fitting of frames with lenses (1 pair per year) or contact lenses. The vision allowance can only be used one time. Any remaining benefit dollars can not be used for additional eyewear.	\$250 vision allowance per calendar year toward the purchase and fitting of frames with lenses (1 pair per year) or contact lenses. The vision allowance can only be used one time. Any remaining benefit dollars can not be used for additional eyewear.	

SECTION II - S	SUMMARY OF BENEFITS	
	Clover Health Classic (HMO) (plan 002)	Clover Health Value (HMO) (plan 003)
Mental Health Services	Outpatient group therapy visit: \$25 Copay.	Outpatient group therapy visit: \$10 Copay.
	Individual therapy visit: \$25 Copay.	Individual therapy visit: \$10 Copay.
Skilled Nursing	Days 1-20: \$0 Copay per day.	Days 1-20: \$0 Copay per day.
Facility (SNF)	Days 21-100: \$203 Copay per day.	Days 21-100: \$203 Copay per day.
	Our plan covers up to 100 days each benefit period. No prior hospitalization stay is required.	Our plan covers up to 100 days each benefit period. No prior hospitalization stay is required.
Physical Therapy	Physical therapy visit: \$15 copay Speech and language therapy visit: \$15 copay Occupational therapy visit: \$15 copay	Physical therapy visit: \$10 copay Speech and language therapy visit: \$10 copay Occupational therapy visit: \$10 copay
Ambulance (domestic ground & air)	\$350 Copay.	\$250 Copay.
Transportation	Not Covered.	Not Covered.
Medicare Part B Drugs	Chemotherapy drugs: 20% Coinsurance.	Chemotherapy drugs: 20% Coinsurance.
	Other Part B drugs: 20% Coinsurance.	Other Part B drugs: 20% Coinsurance.
	Part B Insulin: \$35 copay per month supply	Part B Insulin: \$35 copay per month supply

SECTION II - S	SUMMARY OF BENEFITS	
	Clover Health Classic (HMO) (plan 002)	Clover Health Value (HMO) (plan 003)
Foot Care (podiatry services)	Medicare-covered foot care: \$25 Copay.	Medicare-covered foot care: \$10 Copay.
	Routine foot care: Not covered.	Routine foot care: Not covered.
Durable Medical Equipment	20% Coinsurance.	20% Coinsurance.
Prosthetic Devices (e.g.,	Prosthetic devices: 20% Coinsurance.	Prosthetic devices: 20% Coinsurance.
artificial limbs, braces, etc.)	Related medical supplies: 20% Coinsurance.	Related medical supplies: 20% Coinsurance.
Diabetes Supplies and Services	Diabetes monitoring supplies from a pharmacy: \$0 Copay.	Diabetes monitoring supplies from a pharmacy: \$0 Copay.
	Preferred products = One-Touch Test Strips & monitors and Accu- Chek Test Strips & monitors.	Preferred products = One-Touch Test Strips & monitors and Accu- Chek Test Strips & monitors.
	Diabetes monitoring supplies from a DME supplier: 20% Coinsurance.	Diabetes monitoring supplies from a DME supplier: 20% Coinsurance.
	Therapeutic shoes or inserts: \$0 Copay.	Therapeutic shoes or inserts: \$0 Copay.

SECTION II - SUMMARY OF BENEFITS			
	Clover Health Classic (HMO) (plan 002)	Clover Health Value (HMO) (plan 003)	
Wellness Program	\$0 copay for a gym membership through SilverSneakers®.	\$0 copay for a gym membership through SilverSneakers®.	
Over-the-Counter	Up to \$75 a quarter allowance for approved OTC items and specific OTC vendors. Any unused amount will not be carried over to the next quarter. Allowances start over at the beginning of each quarter.	Up to \$75 a quarter allowance for approved OTC items and specific OTC vendors. Any unused amount will not be carried over to the next quarter. Allowances start over at the beginning of each quarter.	
Dialysis Services	20% Coinsurance.	20% Coinsurance.	
PRESCRIPTION DR	UG BENEFITS		
Important Message About What You Pay for Vaccines	Our plan covers most adult Part D vaccines at no cost to you. Call Member Services for more information.	Our plan covers most adult Part D vaccines at no cost to you, even if you haven't paid your deductible Call Member Services for more information.	
Important Message About What You Pay for Insulin	You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.	You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on, even if you haven't paid your deductible.	
Deductible Stage	Because there is no deductible for this plan, this payment stage does not apply to you.	During this stage, you pay the full cost of your Tier 2, 3, 4, and 5 drugs. You stay in this stage until you have paid \$545 for your Tier 2, 3, 4, and 5 drugs.	

SECTION II - S				
		Classic (HMO) n 002)		h Value (HMO) n 003)
Initial Coverage	yearly drug costs reach \$5,030. Total yearly drug costs are the drug costs paid by both you and our Part		You pay the following until your total yearly drug costs reach \$5,030.  Total yearly drug costs are the drug costs paid by both you and our Part D plan.	
	Network Retail Cost-Sharing		Network Retail Cost-Sharing	
	Tier	30-day supply	Tier	30-day supply
	Tier 1 (Preferred Generic)	\$0 copay	Tier 1 (Preferred Generic)	\$0 copay
	Tier 2 (Generic)	\$8 copay	Tier 2 (Generic)	\$8 copay
	Tier 3 (Preferred Brand)	\$47 copay	Tier 3 (Preferred Brand)	23% coinsurance
	Tier 4 (Non- Preferred Drug)	\$100 copay	Tier 4 (Non- Preferred Drug)	34% coinsurance
	Tier 5 (Specialty Tier)	33% coinsurance	Tier 5 (Specialty Tier)	25% coinsurance
	Tier	60-day supply	Tier	60-day supply
	Tier 1 (Preferred Generic)	\$0 copay	Tier 1 (Preferred Generic)	\$0 copay
	Tier 2 (Generic)	\$16 copay	Tier 2 (Generic)	\$16 copay
	Tier 3 (Preferred Brand)	\$94 copay	Tier 3 (Preferred Brand)	23% coinsurance
	Tier 4 (Non- Preferred Drug)	\$200 copay	Tier 4 (Non- Preferred Drug)	34% coinsurance
	Tier 5 (Specialty Tier)	33% coinsurance	Tier 5 (Specialty Tier)	25% coinsurance

SECTION II - SUMMARY OF BENEFITS				
	Clover Health Classic (HMO) (plan 002)		Clover Health Value (HMO) (plan 003)	
	Tier	100-day supply	Tier	100-day supply
	Tier 1 (Preferred Generic)	\$0 copay	Tier 1 (Preferred Generic)	\$0 copay
	Tier 2 (Generic)	\$24 copay	Tier 2 (Generic)	\$24 copay
	Tier 3 (Preferred Brand)	\$135 copay	Tier 3 (Preferred Brand)	23% coinsurance
	Tier 4 (Non- Preferred Drug)	\$300 copay	Tier 4 (Non- Preferred Drug)	34% coinsurance
	Tier 5 (Specialty Tier)	33% coinsurance	Tier 5 (Specialty Tier)	25% coinsurance

SECTION II - SUMMARY OF BENEFITS				
	Clover Health Classic (HMO) (plan 002)		Clover Health Value (HMO) (plan 003)	
	Mail	Order	Mail Order	
	Tier	100-day supply	Tier	100-day supply
	Tier 1 (Preferred Generic)	\$0 copay	Tier 1 (Preferred Generic)	\$0 copay
	Tier 2 (Generic)	\$0 copay	Tier 2 (Generic)	\$0 copay
	Tier 3 (Preferred Brand)	\$125 copay	Tier 3 (Preferred Brand)	22% coinsurance
	Tier 4 (Non- Preferred Drug)	\$275 copay	Tier 4 (Non- Preferred Drug)	30% coinsurance
	Tier 5 (Specialty Tier)	33% coinsurance	Tier 5 (Specialty Tier)	25% coinsurance
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SECTION II - SUMMARY OF BENEFITS				
	Clover Health Classic (HMO) (plan 002)	Clover Health Value (HMO) (plan 003)		
Coverage Gap	The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$5,030.	The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$5,030.		
	After you enter the coverage gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$8,000, which is the end of the coverage gap.	After you enter the coverage gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$8,000, which is the end of the coverage gap.		
Catastrophic Amount	After your yearly out-of-pocket drug costs reach \$8,000, the plan pays the full cost for your covered Part D drugs and you pay nothing.	After your yearly out-of-pocket drug costs reach \$8,000, the plan pays the full cost for your covered Part D drugs and you pay nothing.		

## THE FOLLOWING IS NOT CONSIDERED A PLAN BENEFIT BUT IS A REWARD PROGRAM AVAILABLE TO YOU.

## REWARDS PROGRAM

	Clover Health Classic (HMO) (plan 002)	Clover Health Value (HMO) (plan 003)
Clover LiveHealthy Rewards®	Get up to \$400 a year in LiveHealthy Rewards	Get up to \$400 a year in LiveHealthy Rewards
	When you enroll in your Clover Health Medicare Advantage plan, you are automatically eligible to receive reward dollars for completing simple activities. For more information, please visit cloverhealth.com/livehealthy	When you enroll in your Clover Health Medicare Advantage plan, you are automatically eligible to receive reward dollars for completing simple activities. For more information, please visit cloverhealth.com/livehealthy

## **DISCLAIMERS**

ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call 1-888-778-1478 (TTY/TDD: 711).

ATENCIÓN: Si habla español, hay servicios de traducción, libre de cargos, disponibles para usted. Llame al 1-888-778-1478 (TTY/TDD: 711).

Clover Health Classic (HMO) (plan 002) and Clover Health Value (HMO) (plan 003) are HMO plans with a Medicare contract. Enrollment in Clover Health Classic (HMO) and Clover Health Value (HMO) depends on contract renewal.

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or copayments/coinsurance may change on January 1 of each year.

You must continue to pay your Medicare Part B premium.

The formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

Out-of-network/non-contracted providers are under no obligation to treat Clover Health members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our Member Services number or see your "Evidence of Coverage" for more information, including the cost-sharing that applies to out-of-network services.

Health coverage is offered by Clover Health Insurance Company HMO of New Jersey, Inc.

## We're here to help.

**1-888-778-1478 (TTY 711)** 

8 am-8 pm local time, 7 days/week\*

Visit us at cloverhealth.com/enroll

Clover Health is a Preferred Provider Organization (PPO) plan and a Health Maintenance Organization (HMO) plan with a Medicare contract. Enrollment in Clover Health depends on contract renewal.

Out-of-network/non-contracted providers are under no obligation to treat Clover Health members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. Y0129\_23EX011D5\_M

<sup>\*</sup>Between April 1 and September 30, alternate technologies (for example, voicemail) will be used on the weekends and holidays.