

IMPORTANT INFORMATION: 2022 Medicare Star Ratings

Official U.S.
Government
Medicare
Information



Clover Health (H5141)

For 2022, Clover Health, (H5141) received the following Star Ratings from Medicare:

Overall Star Rating: ★★★★★

Health Services Rating: ★★★★★

Drug Services Rating: ★★★★★

Clover Health

**Some plans do not have enough data to rate performance.*

Every year, Medicare evaluates plans based on a 5-star rating system.

Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan — for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

- ★★★★★ EXCELLENT
- ★★★★☆ ABOVE AVERAGE
- ★★★☆☆ AVERAGE
- ★★☆☆☆ BELOW AVERAGE
- ★☆☆☆☆ POOR

Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at [medicare.gov/plan-compare](https://www.medicare.gov/plan-compare).

Questions about this plan?

Contact Clover Health 7 days a week from 8am to 8pm local time at **1-877-618-8110** (toll-free) or TTY/TDD 711. From April 1st to September 30th, alternate technologies (for example, voicemail) will be used on the weekends and holidays.

Current members please call **1-888-778-1478** (toll-free) or TTY/TDD 711.