

LiveHealthy Rewards 2023

Every Member Gets...



Over-the-Counter \$120–180/year

- ✓ Quarterly allowance (\$30–45 per quarter)
- ✓ Dollars loaded onto card automatically at start of each calendar quarter
- ✓ Separate balance from LiveHealthy rewards; member uses the LiveHealthy Flex Plus Visa card to spend both
- ✓ Must be used within the quarter
- ✓ Must be used at select OTC merchants on approved OTC items

Every Member Can Complete These Activities to Earn Rewards



LiveHealthy Visit \$150/year

- ✓ In-office, at home or via telehealth with Clover Assistant provider
- ✓ Member calls number on back of LiveHealthy Flex Plus Visa card and listens for prompts to make this appointment
- ✓ Reward dollars loaded onto member's card 3–5 business days after receipt of provider's claim



LiveHealthy Learning Videos Up to \$100/year

- ✓ Short, educational videos; \$20 reward for each; max five
- ✓ Videos accessed in the My Clover portal (members without access to portal may call number on back of LiveHealthy Flex Plus Visa card to receive video transcript in paper format)
- ✓ Reward dollars loaded 3–5 business days after video(s) watched
- ✓ Members in plans -032 and -042 not eligible



“Getting to Know You” Survey \$100/year

- ✓ Modified HRA
- ✓ Survey accessed at end of online enrollment application, via call to Member Services, or in My Clover portal
- ✓ Reward dollars loaded onto member's card 3–5 business days after completion/receipt of form
- ✓ Reward dollars available after plan effective date



Immunizations Up to \$60/year

- ✓ Member receives eligible vaccines; \$30 each
- ✓ Flu shot + COVID shot **or** flu shot + COVID booster
- ✓ Reward dollars loaded 3–5 business days after receipt of claim
- ✓ For vaccines received outside doctor's office, member calls number on back of card to obtain attestation documentation

Additional Reward for Eligible Members



Part D Senior Savings Model (PDSSM) \$120/year

- ✓ Requires eligibility; member must be prediabetic or diabetic
- ✓ Only available on plans that have Part D Senior Savings Model
- ✓ Member must complete consultation with Clover pharmacy partner and fill 90-day Rx for specific maintenance meds
- ✓ Member calls number on back of LiveHealthy Flex Plus Visa card, listens for prompts, has eligibility confirmed, and sets up consultation
- ✓ Dollars loaded 3–5 days after consultation and Rx fill are verified; \$30 per quarter

Clover Health

There's no better Medicare plan