

Clover Health

2020

Pharmacy Directory Georgia

**List of participating pharmacies for:
Clover Health Choice PPO Plan 026**



**Please read: this document contains information
about the pharmacies covered by your plan.**

This directory was updated on 11/08/2019. For more recent information or other questions, please contact Clover at 1-888-657-1207 (TTY 711), 8 am–8 pm local time, 7 days a week, or visit cloverhealth.com/pharmacy. Between April 1st and September 30th, alternate technologies (for example, voicemail) will be used on the weekends and holidays.

Clover Health

2020 Pharmacy Directory

This pharmacy directory was updated on 11/2019. For more recent information or other questions, please contact Clover Health at 1-888-657-1207 or, for TTY users, 711, Hours are 8 am–8 pm, local time, 7 days a week. From April 1 through September 30, alternate technologies (for example, voicemail) will be used on the weekends and holidays, or visit www.cloverhealth.com.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at www.cloverhealth.com. You may also call Member Services for updated provider.

Introduction

This booklet provides a list of Clover Health’s network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the Evidence of Coverage and Clover Health’s formulary.

When this pharmacy directory refers to “we,” “us”, or “our,” it means Clover Health. When it refers to “plan” or “our plan,” it means Clover Health.

We call the pharmacies on this list our “network pharmacies” because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under Clover Health only if they are filled at a network pharmacy or through our mail order pharmacy service. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your Evidence of Coverage.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of 11/08/2019. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can go to all the pharmacies on this list, but your costs for some drugs may be less at pharmacies in this list that offer preferred cost-sharing. We have marked these pharmacies with an asterisk (*) to distinguish them from other pharmacies in our network that offer standard cost-sharing.

You can get prescription drugs shipped to your home through our network mail order delivery program. For more information, please contact us or see the mail order section of this pharmacy directory.

This directory is for Bryan, Bulloch, Chatham, Effingham, and Liberty Counties which includes the area in which you live. However, we cover a larger service area, and there are more pharmacies where your prescriptions may be covered by our Plan. For more information on pharmacies in our plan network not listed in this directory, please contact Clover Health at 1-888-657-1207.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact Clover Health.

The types of pharmacies in this directory appear in this order:

Pharmacies are listed alphabetically by county and city and by type of pharmacy. The types of pharmacies in this directory appear in this order:

- Retail Pharmacies, including Chain Pharmacies
- Mail Order Pharmacy
- Home Infusion Pharmacies
- Long-Term Care Pharmacies

We have marked pharmacies that offers preferred cost-sharing with an asterisk (*) to distinguish them from other pharmacies in our network.

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Retail Pharmacies

BRYAN

* indicates Preferred Pharmacies

BEDINGFIELD PHARMACY

27 N MAIN ST
PEMBROKE, GA 31321
Phone: (912)653-4596
TTY: 711

WALGREENS

2270 US HIGHWAY 17
RICHMOND HILL, GA 31324
Phone: (912)459-0880
TTY: 711

GORDONS HOMETOWN PHARMACY

546 W BACON ST
PEMBROKE, GA 31321
Phone: (912)653-1000
TTY: 711

PEMBROKE PHARMACY INC

137 E BACON ST
PEMBROKE, GA 31321
Phone: (912)653-2772
TTY: 711

CVS PHARMACY*

2324 US HIGHWAY 17
RICHMOND HILL, GA 31324
Phone: (912)756-2531
TTY: 711

KROGER DRUGSTORE*

53 EXCHANGE ST
RICHMOND HILL, GA 31324
Phone: (912)459-3030
TTY: 711

PUBLIX PHARMACY

12800 GA HIGHWAY 144
RICHMOND HILL, GA 31324
Phone: (912)459-1177
TTY: 711

RICHMOND HILL PHARMACY

2409 US HIGHWAY 17
RICHMOND HILL, GA 31324
Phone: (912)756-3331
TTY: 711

Retail Pharmacies

BULLOCH

* indicates Preferred Pharmacies

BROOKLET DRUG
102 PARKER AVE S
BROOKLET, GA 30415
Phone: (912)842-9886
TTY: 711

**MCCOOKS PHARMACY
INC**
23630 US HWY 80 E
STATESBORO, GA 30461
Phone: (912)764-2223
TTY: 711

**WALKER PHARMACY &
GIFTS**
2425 NORTHSIDE DR W
STATESBORO, GA 30458
Phone: (912)764-6175
TTY: 711

**SOUTH EAST
PHARMACY***
400 PARKER AVE N STE
500A
BROOKLET, GA 30415
Phone: (912)842-2040
TTY: 711

**MEDICAL CENTER
PHARMACY**
57 GRANADE ST
STATESBORO, GA 30458
Phone: (912)764-5643
TTY: 711

WALMART PHARMACY*
349 BRAMPTON AVE
STATESBORO, GA 30458
Phone: (912)489-4643
TTY: 711

CVS PHARMACY*
441 FAIR RD
STATESBORO, GA 30458
Phone: (912)489-0943
TTY: 711

SOUTHERN PHARMACY
606 BRANNEN ST STE B
STATESBORO, GA 30458
Phone: (912)225-9279
TTY: 711

WALMART PHARMACY*
730 NORTHSIDE DR E
STATESBORO, GA 30458
Phone: (912)764-2110
TTY: 711

**FOREST HEIGHT
PHARMACY**
4439 COUNTRY CLUB RD
STATESBORO, GA 30458
Phone: (912)489-7979
TTY: 711

**THE PRESCRIPTION
SHOP**
22 S ZETTEROWER AVE
STATESBORO, GA 30458
Phone: (912)764-6454
TTY: 711

**GEORGIA SOUTHERN
UNIVERSITY**
984 PLANT DR
STATESBORO, GA 30460
Phone: (912)478-5780
TTY: 711

WALGREENS
516 NORTHSIDE DR
STATESBORO, GA 30458
Phone: (912)489-3008
TTY: 711

**GUARDIAN PHCY OF
SOUTH GEORGIA**
10929 US HIGHWAY 301 S
110
STATESBORO, GA 30458
Phone: (912)764-7839
TTY: 711

**WALKER PHARMACY &
BOUTIQUE**
1198 MERCHANTS WAY
STATESBORO, GA 30458
Phone: (912)681-3784
TTY: 711

Retail Pharmacies

CHATHAM

* indicates Preferred Pharmacies

QUICK RX DRUGS

516 US HIGHWAY 80 W
GARDEN CITY BRANCH,
GA 31408
Phone: (912)966-1416
TTY: 711

QUICK RX DRUGS

5204 AUGUSTA RD
GARDEN CITY BRANCH,
GA 31408
Phone: (912)966-5665
TTY: 711

APOLLO PHARMACY

111 CANAL ST STE 101
POOLER, GA 31322
Phone: (912)988-7185
TTY: 711

CARTERS PHARMACY INC

1017 US HIGHWAY 80 E
STE 10
POOLER, GA 31322
Phone: (912)748-1414
TTY: 711

CVS PHARMACY*

500 POOLER PKWY
POOLER, GA 31322
Phone: (912)748-5170
TTY: 711

GORDONS HOMETOWN PHARMACY

1557 POOLER PARKWAY
STE 400
POOLER, GA 31322
Phone: (912)988-3005
TTY: 711

POOLER PHARMACY*

990 PINE BARREN RD STE
102
POOLER, GA 31322
Phone: (912)348-4420
TTY: 711

PUBLIX PHARMACY

467 POOLER PKWY
POOLER, GA 31322
Phone: (912)330-7308
TTY: 711

PUBLIX PHARMACY

101 BLUE MOON
CROSSING
POOLER, GA 31322
Phone: (912)348-6027
TTY: 711

QUICK RX DRUGS

110 MEDICAL PARK DR
POOLER, GA 31322
Phone: (912)748-3194
TTY: 711

RITE AID

1038 W HWY 80
POOLER, GA 31322
Phone: (912)748-5155
TTY: 711

SAM'S CLUB PHARMACY

15 MILL CREEK CIR
POOLER, GA 31322
Phone: (912)748-3136
TTY: 711

WALMART PHARMACY*

160 POOLER PKWY
POOLER, GA 31322
Phone: (912)748-1371
TTY: 711

CVS PHARMACY*

7300 GA HIGHWAY 21
PORT WENTWORTH, GA
31407
Phone: (912)964-1797
TTY: 711

PUBLIX PHARMACY

7936 GA HIGHWAY 21
PORT WENTWORTH, GA
31407
Phone: (912)966-5895
TTY: 711

AMBIENT HEALTHCARE OF GA

1000 BUSINESS CTR DR
STE 120
SAVANNAH, GA 31405
Phone: (912)355-1053
TTY: 711

APOLLO PHARMACY

418 W BROUGHTON ST
SAVANNAH, GA 31401
Phone: (912)999-6101
TTY: 711

BIOSCRIP INFUSION SERVICES

7001 CHATHAM CENTER
DR STE 200
SAVANNAH, GA 31405
Phone: (912)238-1881
TTY: 711

CANDLER PRESCRIPTION CTR*

5354 REYNOLDS ST STE
100
SAVANNAH, GA 31405
Phone: (912)819-7275
TTY: 711

COMPOUNDING

SOLUTIONS-SAVANNAH

603 E 69TH ST
SAVANNAH, GA 31405
Phone: (912)629-0444
TTY: 711

CURTIS V COOPER PRIMARY HC

2 ROBERTS ST
SAVANNAH, GA 31402
Phone: (912)527-2742
TTY: 711

CURTIS V COOPER PRIMARY HC

106 E BROAD ST
SAVANNAH, GA 31401
Phone: (912)527-1105
TTY: 711

CVS PHARMACY*

4725 WATERS AVE
SAVANNAH, GA 31404
Phone: (912)355-7113
TTY: 711

CVS PHARMACY*

12012 ABERCORN ST
SAVANNAH, GA 31419
Phone: (912)925-5568
TTY: 711

CVS PHARMACY*

712 STEPHENSON AVE
SAVANNAH, GA 31405
Phone: (912)355-8601
TTY: 711

CVS PHARMACY*

7360 SKIDAWAY RD
SAVANNAH, GA 31406
Phone: (912)354-3081
TTY: 711

Retail Pharmacies

CHATHAM [continued]

* indicates Preferred Pharmacies

CVS PHARMACY*

4717 US HIGHWAY 80 E
STE C
SAVANNAH, GA 31410
Phone: (912)898-0375
TTY: 711

CVS PHARMACY*

5401 ABERCORN ST
SAVANNAH, GA 31405
Phone: (912)356-3170
TTY: 711

CVS PHARMACY*

150 JOHNNY MERCER
BLVD
SAVANNAH, GA 31410
Phone: (912)897-3220
TTY: 711

CVS PHARMACY*

5690 OGEECHEE RD
SAVANNAH, GA 31405
Phone: (912)234-5575
TTY: 711

CVS PHARMACY*

14065 ABERCORN ST
SAVANNAH, GA 31419
Phone: (912)925-2918
TTY: 711

CVS PHARMACY*

2055 E VICTORY DR
SAVANNAH, GA 31404
Phone: (912)352-0303
TTY: 711

CVS PHARMACY*

301 MONTGOMERY CROSS
ROAD
SAVANNAH, GA 31406
Phone: (912)920-6884
TTY: 711

CVS PHARMACY*

100 MINIS AVE
SAVANNAH, GA 31408
Phone: (912)964-6712
TTY: 711

CVS PHARMACY*

119 BULL ST
SAVANNAH, GA 31401
Phone: (912)232-1120
TTY: 711

CVS PHARMACY*

1907 E VICTORY DR
SAVANNAH, GA 31404
Phone: (912)644-1601
TTY: 711

EXPRESS DRUGS

SAVANNAH PHARMACY*

824 E DE RENNE AVE
SAVANNAH, GA 31405
Phone: (912)777-3230
TTY: 711

GENOA-QOL HEALTHCARE

800 E 70TH ST RM 4
SAVANNAH, GA 31405
Phone: (912)421-0317
TTY: 711

HEALTH DELIVERY PHARMACY

1326 EISENHOWER DR
BLDG 1
SAVANNAH, GA 31406
Phone: (912)200-9250
TTY: 711

KROGER PHARMACY*

495 JOHNNY MERCER
BLVD
SAVANNAH, GA 31410
Phone: (912)897-0316
TTY: 711

KROGER PHARMACY*

318 MALL BLVD STE 100
SAVANNAH, GA 31406
Phone: (912)200-9165
TTY: 711

KROGER PHARMACY*

311 E GWINNETT ST
SAVANNAH, GA 31401
Phone: (912)231-2266
TTY: 711

KROGER PHARMACY*

5720 OGEECHEE RD
SAVANNAH, GA 31405
Phone: (912)235-3425
TTY: 711

KROGER PHARMACY*

7 DIAMOND CSWY
SAVANNAH, GA 31406
Phone: (912)353-4351
TTY: 711

KROGER SAV-ON*

1900 E VICTORY DR
SAVANNAH, GA 31404
Phone: (912)236-0750
TTY: 711

LO COST PHARMACY

612 E 69TH ST
SAVANNAH, GA 31405
Phone: (912)352-0375
TTY: 711

LO COST PHARMACY LTC

612 E 69TH ST
SAVANNAH, GA 31405
Phone: (912)544-1501
TTY: 711

MEDICAL CENTER PHARMACY

4700 WATERS AVE
SAVANNAH, GA 31404
Phone: (912)350-6337
TTY: 711

MEDICAP PHARMACY*

1080 KING GEORGE BLVD
SAVANNAH, GA 31419
Phone: (912)920-1500
TTY: 711

MLK PHARMACY

718 MARTIN LUTHER KING
JR #A
SAVANNAH, GA 31401
Phone: (912)662-0300
TTY: 711

PUBLIX PHARMACY

155 JOHNNY MERCER
BLVD
SAVANNAH, GA 31410
Phone: (912)897-8106
TTY: 711

PUBLIX PHARMACY

5500 ABERCORN ST
SAVANNAH, GA 31405
Phone: (912)353-1266
TTY: 711

PUBLIX PHARMACY

11701 ABERCORN ST
SAVANNAH, GA 31419
Phone: (912)925-4117
TTY: 711

Retail Pharmacies

CHATHAM [continued]

* indicates Preferred Pharmacies

PUBLIX PHARMACY

4717 HWY 80 E STE B
SAVANNAH, GA 31410
Phone: (912)898-2337
TTY: 711

WALGREENS

11509 ABERCORN ST
SAVANNAH, GA 31419
Phone: (912)927-6119
TTY: 711

WALMART PHARMACY*

14030 ABERCORN ST
SAVANNAH, GA 31419
Phone: (912)344-9671
TTY: 711

QUICK RX DRUGS

1001 MEMORIAL LN
SAVANNAH, GA 31410
Phone: (912)898-7535
TTY: 711

WALGREENS

5701 OGEECHEE RD
SAVANNAH, GA 31405
Phone: (912)232-8512
TTY: 711

WALMART PHARMACY*

4725 US HIGHWAY 80 E
SAVANNAH, GA 31410
Phone: (912)898-8091
TTY: 711

RITE AID

4600 HABERSHAW ST
SAVANNAH, GA 31405
Phone: (912)354-5083
TTY: 711

WALGREENS

4210 AUGUSTA RD
SAVANNAH, GA 31408
Phone: (912)964-4311
TTY: 711

WALMART PHARMACY*

6000 OGEECHEE RD
SAVANNAH, GA 31419
Phone: (912)927-6117
TTY: 711

SAM'S CLUB PHARMACY

1975 E MONTGOMERY XRD
SAVANNAH, GA 31406
Phone: (912)352-8223
TTY: 711

WALGREENS

700 E DE RENNE AVE
SAVANNAH, GA 31405
Phone: (912)354-4853
TTY: 711

WALMART PHARMACY*

251 ROBERT B MILLER JR
RD
SAVANNAH, GA 31408
Phone: (912)964-9851
TTY: 711

SUMMIT CANCER CARE

836 E 65TH ST BLDG 4
SAVANNAH, GA 31405
Phone: (912)651-5767
TTY: 711

WALGREENS

2109 E VICTORY DR
SAVANNAH, GA 31404
Phone: (912)354-2603
TTY: 711

WALMART PHARMACY*

10530 ABERCORN ST
SAVANNAH, GA 31419
Phone: (912)712-7006
TTY: 711

THE PRESCRIPTION SHOP

511 E 65TH ST
SAVANNAH, GA 31405
Phone: (912)355-0122
TTY: 711

WALGREENS

125 JOHNNY MERCER
BLVD
SAVANNAH, GA 31410
Phone: (912)897-4533
TTY: 711

VILLAGE WALK PHARMACY

1 SKIDAWAY VILLAGE
WALK
SAVANNAH, GA 31411
Phone: (912)598-8669
TTY: 711

WALMART PHARMACY*

1955 E MONTGOMERY
XRD
SAVANNAH, GA 31406
Phone: (912)351-0743
TTY: 711

Retail Pharmacies

EFFINGHAM

* indicates Preferred Pharmacies

GORDON'S PHARMACY

3010 US HWY 80 UNIT B
BLOOMINGDALE, GA 31302
Phone: (912)988-1780
TTY: 711

WALMART PHARMACY*

434 S COLUMBIA AVE
RINCON, GA 31326
Phone: (912)826-2072
TTY: 711

MEDICAP PHARMACY*

1 HIDDEN CREEK DR
GUYTON, GA 31312
Phone: (912)772-9100
TTY: 711

GORDONS HOMETOWN PHARMACY

1569 GA HIGHWAY 21 S
SPRINGFIELD, GA 31329
Phone: (912)754-2200
TTY: 711

CVS PHARMACY*

410 S COLUMBIA AVE
RINCON, GA 31326
Phone: (912)826-2296
TTY: 711

HARVEYS PHARMACY

1451 HIGHWAY 21 SOUTH
SPRINGFIELD, GA 31329
Phone: (912)754-7009
TTY: 711

KROGER PHARMACY*

461 S COLUMBIA AVE
RINCON, GA 31326
Phone: (912)826-7665
TTY: 711

QUICK RX DRUGS

504 N LAUREL ST
SPRINGFIELD, GA 31329
Phone: (912)754-6444
TTY: 711

QUICK RX DRUGS

100 GOSEN RD
RINCON, GA 31326
Phone: (912)826-6008
TTY: 711

TOWNE PHARMACY

6014 HWY 21 SOUTH STE
P
RINCON, GA 31326
Phone: (912)826-0250
TTY: 711

WALGREENS

409 S COLUMBIA AVE
RINCON, GA 31326
Phone: (912)826-7350
TTY: 711

Retail Pharmacies

LIBERTY

* indicates Preferred Pharmacies

CVS PHARMACY*

114 E GENERAL SCREVEN
WAY
HINESVILLE, GA 31313
Phone: (912)877-3002
TTY: 711

WALMART PHARMACY*

801-A EAST GENERAL
STEWART WAY
HINESVILLE, GA 31313
Phone: (912)255-6009
TTY: 711

DIVERSITY HEALTH CENTER INC

303 FRASER DR
HINESVILLE, GA 31313
Phone: (912)255-5523
TTY: 711

WALMART PHARMACY*

751 W OGLETHORPE HWY
HINESVILLE, GA 31313
Phone: (912)369-3353
TTY: 711

HINESVILLE PHARMACY

481 E G MILES PKWY
HINESVILLE, GA 31313
Phone: (912)876-8125
TTY: 711

COASTAL DRUG COMPANY

204 BUTLER ST
MIDWAY, GA 31320
Phone: (912)884-9255
TTY: 711

KROGER DRUGSTORE*

555 E OGLETHORPE HWY
HINESVILLE, GA 31313
Phone: (912)876-6675
TTY: 711

LIBERTY REGIONAL MEDICAL CENTER

462 ELMA G MILES PKWY
HINESVILLE, GA 31313
Phone: (912)369-9482
TTY: 711

WALMART PHARMACY*

1422 W OGLETHORPE
HWY STE A
HINESVILLE, GA 31313
Phone: (912)877-9818
TTY: 711

Mail Order Pharmacies

LUZERNE

* indicates Preferred Pharmacies

CVS-CAREMARK PRESCRIPTION SERVICES

1 GREAT VALLEY BLVD.
WILKES BARRE, PA 18706
Phone: 570-820-2700
TTY: 711

You can get prescription drugs shipped to your home through our network mail order delivery program. If you have used mail order services with your current plan before, or if you opt in now, our pharmacy will automatically fill and ship new prescriptions received directly from your doctors or other prescribers. You may opt out of automatic deliveries of new prescriptions at any time by contacting us by calling CVS Caremark Customer Care at 1-855-479-3657. If you never had mail order delivery and/or decide to stop automatic fills of new prescriptions, we will contact you each time we get a new prescription from a provider, to see if you want the medication filled and shipped at that time. This will give you an opportunity to make sure that the correct drug (including strength, amount, and form) will be delivered, and, if necessary, allow you to cancel or delay the order before you are billed and it is shipped.

For refills of your mail order prescriptions, you have the option to sign up for an automatic refill program called ReadyFill at Mail®. Under this program, we will start to process your next refill automatically when our records show that you should be close to running out of your drug. We will contact you prior to shipping each refill to make sure you are in need of more medication. You can cancel scheduled refills if you have enough of your medication or if your medication has changed. If you choose not to use the auto refill program, please contact us 15 (fifteen) before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. To opt out of the automatic refill program, please contact us by calling CVS Caremark Customer Care at 1-855-479-3657.

Typically, you should expect to receive your prescription drugs within 10 (ten) calendar days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us by calling CVS Caremark Customer Care at 1-855-479-3657 (TTY user: 711).

Home Infusion Pharmacies

CHATHAM

* indicates Preferred Pharmacies

AMBIENT HEALTHCARE OF GA

1000 BUSINESS CTR DR
STE 120
SAVANNAH, GA 31405
Phone: (912)355-1053
TTY: 711

BIOSCRIP INFUSION SERVICES

7001 CHATHAM CENTER
DR STE 200
SAVANNAH, GA 31405
Phone: (912)238-1881
TTY: 711

Long Term Care Pharmacies

Residents of a long-term care facility may access their prescription drugs covered under Clover Health through the facility's long-term care pharmacy or another network long-term care pharmacy.

BULLOCH

* indicates Preferred Pharmacies

GUARDIAN PHCY OF SOUTH GEORGIA

10929 US HIGHWAY 301 S
110
STATESBORO, GA 30458
Phone: (912)764-7839
TTY: 711

Long Term Care Pharmacies

Residents of a long-term care facility may access their prescription drugs covered under Clover Health through the facility's long-term care pharmacy or another network long-term care pharmacy.

CHATHAM

* indicates Preferred Pharmacies

QUICK RX DRUGS

516 US HIGHWAY 80 W
GARDEN CITY BRANCH,
GA 31408
Phone: (912)966-1416
TTY: 711

GENOA-QOL HEALTHCARE

800 E 70TH ST RM 4
SAVANNAH, GA 31405
Phone: (912)421-0317
TTY: 711

LO COST PHARMACY LTC

612 E 69TH ST
SAVANNAH, GA 31405
Phone: (912)544-1501
TTY: 711

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Clover Health

Non-Discrimination Notice

Clover Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Clover Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Clover Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Member Services at 1-888-657-1207. (TTY users should call 711.) We are open 8 a.m. - 8 p.m. local time, 7 days a week. Between April 1st and September 30th, alternate technologies (for example, voicemail) will be used on the weekends and holidays.

If you believe that Clover Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Clover Health

Attention: Appeals and Grievances
PO Box 471
Jersey City, NJ 07303

Phone: 1-888-657-1207 (TTY 711)

Fax: 1-888-240-7243

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Clover Health Appeals and Grievances Department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW, Room 509F, HHH Building
Washington, D.C. 20201

Phone: 1-800-368-1019, 800-537-7697 (TDD)

Online: Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Clover

SERBO-CROATIAN:

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-888-657-1207 (TTY-711 Telefon za osobe sa oštećenim govorom ili sluhom: 1-888-657-1207).

SPANISH:

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-657-1207 (TTY: 711).

TAGALOG:

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-657-1207 (TTY: 711).

THAI:

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-888-657-1207 (TTY: 711).

UKRAINIAN:

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-888-657-1207 (телетайп: 711)

URDU:

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-888-657-1207 (TTY: 711).

VIETNAMESE:

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-657-1207 (TTY: 711).

Clover Health is a Preferred Provider Organization (PPO) plan and a Health Maintenance Organization (HMO) plan with a Medicare contract. Enrollment in Clover Health depends on contract renewal. This information is not a complete description of benefits. Call 1-888-657-1207 (TTY 711) for more information.

Clover is here to help.

This directory was updated on **11/08/2019**. For more recent information or other questions, please contact Clover at **1-888-657-1207** (TTY 711), 8 am–8 pm local time, 7 days a week, or visit **cloverhealth.com/doctors**. Between April 1st and September 30th, alternate technologies (for example, voicemail) will be used on the weekends and holidays.

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