

Our Members Are Rewarded!

2024 OTC + LiveHealthy Rewards ALL Clover Health Members Receive

Over-the-Counter

\$120–\$300/year

- Quarterly allowance (\$30–\$75 per quarter)
- Dollars loaded onto card automatically at the start of each quarter
- Members use same LiveHealthy Flex Plus card for both OTC and LiveHealthy rewards
- Must be used within the quarter
- Must be used at select OTC merchants on approved OTC items



For existing Clover members:

- No new LiveHealthy Visa Flex Plus card—they will use the SAME card they currently use for both OTC and LiveHealthy rewards
- 2023 LiveHealthy reward dollars roll over into 2024



LiveHealthy Rewards

Every Member Can Complete These Activities to Earn Rewards

“Getting to Know You” Survey

\$100/year

- Modified Health Risk Assessment
- Members can complete the survey **online**, paper form (in welcome kit), or on the phone with Member Services at 1-800-607-2348
 - **Remember, brokers assisting new members online within 72 hours of application submission earn \$50**
- \$100 reward dollars loaded onto card 3–5 business days after receipt of form
- Reward dollars available after plan effective date

Note: Members who completed a survey in 2023 may complete another one in 2024.

LiveHealthy Visit

\$150/year

- Members calls 1-800-607-2348 for consultation to help set up the appointment
- Appointments will be for Clover Assistant provider office, telehealth, or in-home (if determined clinically eligible)
- Provider submits claim* for LiveHealthy visit
- \$150 reward dollars loaded onto card 3–5 business days after receipt of provider’s claim

Note: Members who completed a LiveHealthy visit in 2023 may complete another one in 2024.

Preventive Care

Up to \$50/year

- \$10 reward Flu vaccine
 - Call 1-800-607-2348 to self-attest
- \$20 reward A1C test and \$20 reward Retinal eye exam
 - Clover validates completion (via claim*)
- Up to \$50 reward dollars loaded onto card 3–5 business days after receipt of claim

Get Active

Up to \$100

- \$25 reward per quarter
- Member participates in one eligible activity:
 - Attend a SilverSneakers gym or class (virtual or in-person)
 - Clover-sponsored member event
 - Clover Poll
 - Member portal login (one time per year)
- Clover confirms participation
- Reward dollars loaded onto card 3–5 business days after activity is verified

Clover Health

LiveHealthy Rewards dollars may not be used to purchase alcohol, tobacco products, or firearms. Not redeemable for cash. Other limitations may apply; please call Clover for details.

*Providers have up to 90 days to submit a claim.

For Agent use only. Information is for 2024 plans only and is intended as an overview. Contact your local sales manager or Broker Support with any questions.

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